

LIST OF SYMBOLS

S. No.	Symbol	Description
1.	β	Standardized coefficient
2.	\neq	Is not equal to
3.	\leq	Is less than or equal to
4.	\geq	Is greater than or equal to
5.	\div	Divided by
6.	*	Multiplies by
7.	Σ	Sigma (Sum)
8.	B	Unstandardized coefficients
9.	χ^2	Chi-Square value

LIST OF ABBREVIATIONS

S. No.	Symbol	Description
1	ADB	Asian Development Bank
2	AE	Assistant Engineer
3	AMR	Automatic Meter Reading
4	AT&C	Aggregate Technical & Commercial
5	BEE	Bureau of Energy Efficiency
6	CE	Chief Engineer
7	CEA	Central Electricity Authority
8	CSEB	Chhattisgarh State Electricity Board
9	CSPDL	Chhattisgarh State Power Distribution Company Ltd.
10	CUTS	Consumer Unity & Trust Society
11	CVR	Content Validity Ratio
12	DA	Dearness Allowance
13	DERC	Delhi Electricity Regulatory Commission

14	DISCOM	Power Distribution Company
15	DSM	Demand Side Management
16	ED	Executive Director
17	EE	Executive Engineer
18	FICO	FI (Financial Accounting) and CO (Controlling)
19	FLM	Frontline Manager
20	GDP	Gross Domestic Product
21	GENCO	Power Generation Company
22	GIS	Geographical Imaging System
23	GSM	Global System for Mobile Communication
24	IEA	International Energy Agency
25	IT	Information Technology
26	JE	Junior Engineer
27	KMO	Kaiser-Meyer-Olkin
28	KSA	Knowledge, Skills, and Attitude
29	kWh	Kilo Watt Hour
30	MERC	Maharashtra Electricity Regulatory Commission
31	MM	Middle Managers
32	MPERPDC	MP Eastern Region Power Distribution Company
33	MPPKVVCL	MP Poorv Kshetra Vidyut Vitaran Company Ltd.
34	MPCRPDC	MP Central Region Power Distribution Company
35	MPMKVVCL	MP Madhya Kshetra Vidyut Vitaran Company Ltd.
36	MPWRPDC	MP Western Region Power Distribution Company
37	MPPKVVCL	MP Paschim Kshetra Vidyut Vitaran Company Ltd.
38	MU	Million Unit
39	MW	Mega Watts
40	NDPL	North Delhi Power Limited
41	O-T-P	Organization-Task-Person
42	O&M	Operations & Maintenance
43	O1 – O10	Organizational items included in questionnaire

44	P1 – P10	Person items (Knowledge) included in questionnaire
45	P11 – P20	Person items (Skills) included in questionnaire
46	P21 – P31	Person items (Ability) included in questionnaire
47	RAPDRP	Restructured Accelerated Power Development and Reforms Programme
48	SAP	System Applications Project
49	SCADA	Supervisory Control and Data Acquisition
50	SE	Superintending Engineer
51	SEB	State Electricity Board
52	SEDC	Socio-economic Environment Development Centre
53	SPSS	Statistical Package for the Social Sciences
54	SRM	Supplier Relationship Management
55	TA	Travelling Allowance
56	TNA	Training Needs Assessment
57	TWh	Terra Watt Hour
58	T&D	Transmission & Distribution
59	T1 – T16	Task items (Technical) included in questionnaire
60	T17-T32	Task items (Commercial) included in questionnaire
61	UPCL	Uttarakhand Power Corporation Limited