


Name:		
Enrolment No:		
UNIVERSITY OF PETROLEUM AND ENERGY STUDIES Online End Semester Examination, Dec 2020		
Course: B.Com(BMI) Program: Principles and Practices of Insurance Course Code: FINC 2027		Semester: III Max. Marks: 100 Duration: 03 Hours
SECTION A		
1. Each Question will carry 5 Marks 2. Instruction: Complete the statement / Select the correct answer(s)		
S. No.	Question	CO
Q 1	In context of insurance, ‘risk retention’ indicates a situation where a) Possibility of loss or damage is not there b) Loss producing event has no value c) Property is covered by insurance d) One decides to bear the risk and its effects	CO1
Q2	The need for investment advice from an insurance agent normally results from what overriding key factor? a) Absence of any long-term goals b) Inability to priorities future financial needs c) Lack of market knowledge d) Shortage of available funds	CO1
Q3	Which regulation deals with claim procedure? a) IRDA (Licensing of Agents) Regulations, 2000 b) Insurance Act, 1938 c) IRDA (Protection of Policyholders' Interests) Regulations, 2002 d) Government of India directives	CO1
Q4	Which of the following will be the most appropriate option for an aggrieved customer to lodge an insurance policy related complaint? a) Police b)Supreme Court c) Insurance Ombudsman d) District Court	CO1
Q5	When was Life Insurance sector nationalized? a) 1947 b) 1951 c) 1956 d) 1959	CO1
Q6	Which of the following statements is correct with regard to the territorial jurisdiction of the Insurance Ombudsman? a) Insurance Ombudsman has national jurisdiction b) Insurance Ombudsman has state jurisdiction c) Insurance Ombudsman has direct jurisdiction d) Insurance Ombudsman operates only within the specified territorial limits	CO1

SECTION B		
<p>1. Each question will carry 10 marks</p> <p>2. Instruction: Write short / brief notes</p>		
Q 7	Define risk? Elaborate the different classification of risk with example.	CO2
Q 8	Briefly explain the various code of conduct for insurer.	CO2
Q 9	Explain the various regulations set by IRDAI for any two insurance intermediaries.	CO3
Q 10	Explain in detail the various guidelines given by IRDAI for complaint handling.	CO3
Q 11	<p>What do you mean by principles of insurance? Explain the various types of principles of insurance.</p> <p style="text-align: center;">OR</p> <p>Explain the importance of insurance towards: a) Individual and b) Economy</p>	CO4
Section C		
<p>1. Each Question carries 20 Marks.</p> <p>2. Instruction: Write long answer.</p>		
Q12	<p>Explain the various ways by which an agency can be created.</p> <p style="text-align: center;">OR</p> <p>Explain the various duties of an agent. How an agency can be terminated?</p>	CO4