

**UNIVERSITY OF PETROLEUM  
AND ENERGY STUDIES**



**End Semester Examination – May, 2017**

**Program/course: BBA (OG)**  
**Subject: HRM**  
**Code : BBCH103**  
**No. of page/s: 1**

**Semester – IV**  
**Max. Marks : 100**  
**Duration : 3 Hrs**

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**Short Answer Questions**

**(1\*10=10 marks)**

Q.1 Why is training an important requirement for organizations to undertake?

**Long Answer Questions (Attempt any two)**

**(2\*15=30 marks)**

1. Career stages
2. Role playing as a training method
3. Behavior modelling

**Descriptive Type Questions (Attempt all)**

**(3\*20=60 marks)**

Q. 1 Explain “360 degree feedback” and “MBO”? Write about the advantages and limitations of these methods.

Q.2 State internal and external factors that affect compensation system in any organization?

Q.3 In the context of Industrial relations, define social security. Elucidate in detail Workmen Compensation Act, 1923.