Name:

Enrolment No:



UNIVERSITY OF PETROLEUM AND ENERGY STUDIES

End Semester Examination, Dec 2023

Course: INT. B.COM – MBA

Program: Principles and Practices of Banking and Insurance

Semester: V

Time: 03 hrs.

Course Code: FINC3055 Max. Marks: 100

Instructions:

SECTION A 10Qx2M=20Marks

| S. No. | | Marks | CO |
|--------|---|-------|-----|
| Q 1 | MCQ | | |
| I. | In context of insurance, 'risk retention' indicates a situation where | 2 | CO1 |
| | a) Possibility of loss or damage is not there b) Loss producing event has no value | | |
| | c) Property is covered by insurance d) One decides to bear the risk and its effects | | |
| II. | The need for investment advice from an insurance agent normally results from what overriding key factor? | 2 | CO1 |
| | a) Absence of any long-term goals b) Inability to priorities future financial needs c) Lack of market knowledge d) Shortage of available funds | | |
| III. | Which regulation deals with claim procedure? | 2 | CO1 |
| | a) IRDA (Licensing of Agents) Regulations, 2000 b) Insurance Act, 1938 | | |
| | c) IRDA (Protection of Policyholders' Interests) Regulations, 2002 | | |
| | d) Government of India directives | | |
| IV. | Which of the following will be the most appropriate option for an aggrieved customer to lodge an insurance policy related complaint? | 2 | CO1 |
| | a) Police b)Supreme Court c) Insurance Ombudsman d) District Court | | |
| V. | When was Life Insurance sector nationalized? | 2 | CO1 |
| | a) 1947 b) 1951 c) 1956 d) 1959 | | |

| VI. | Which of the following statements is correct with regard to the territorial jurisdiction of the Insurance Ombudsman? | 2 | CO1 |
|-------|--|----|-----|
| | a) Insurance Ombudsman has national jurisdiction b) Insurance Ombudsman has state jurisdiction | | |
| | c) Insurance Ombudsman has direct jurisdiction d) Insurance Ombudsman operates only within the specified territorial limits | | |
| VII. | What is the primary purpose of insurance? A) Profit generation B) Risk mitigation. C) Wealth accumulation D) Tax reduction | 2 | CO1 |
| VIII. | Which principle of insurance suggests that the insured should not profit from a loss? A) Principle of Utmost Good Faith B) Principle of Indemnity. C) Principle of Subrogation D) Principle of Insurable Interest | 2 | CO1 |
| IX. | What is a policyholder's financial stake in the insured event called? A) Premium B) Coverage limit C) Insurable interest. D) Deductible | 2 | CO1 |
| X. | Which type of insurance policy provides coverage for a specified period and does not accumulate cash value? A) Term life insurance. B) Whole life insurance | 2 | CO1 |
| | C) Universal life insurance | | |
| | D) Variable life insurance | | |
| | SECTION B | | |
| | 4Qx5M= 20 Marks | | |
| Q2 | What is Principal of Indemnity | 5 | CO2 |
| Q3 | Give two points on which agency can be terminated by the customer (client) | 5 | CO2 |
| Q4 | What are the different characteristics of insurance? | 5 | CO2 |
| Q5 | What are the different classification of insurance policy? | 5 | CO2 |
| | SECTION-C | | |
| | 3Qx10M=30 Marks | | |
| Q6 | Define risk? Elaborate the different classification of risk with example. | 10 | CO3 |

| Q7 | | 10 | CO3 | | | | |
|------------------|--|----|-----|--|--|--|--|
| | Briefly explain the various code of conduct for insurer. | | | | | | |
| Q8 | Explain the various regulations set by IRDAI for any two insurance intermediaries. | 10 | CO3 | | | | |
| SECTION-D | | | | | | | |
| 2Qx15M= 30 Marks | | | | | | | |
| Q9 | Explain the importance of insurance towards: a) Individual and b) Economy | 15 | CO4 | | | | |
| Q10 | What do you mean by principles of insurance? Explain the various types of principles of insurance. | 15 | CO4 | | | | |