



**UNIVERSITY OF PETROLEUM AND ENERGY STUDIES**  
**End Semester Examination, December 2021**

**Course: Business Process Management**  
**Program: B.Tech- CS-OGI**  
**Course Code: CSBA2001**

**Semester: V**  
**Time: 03 hrs.**  
**Max. Marks: 100**

**Instructions: all questions are compulsory**

**SECTION A**

**(5Qx 4M = 20 Marks)**

S. No.	Write short notes on the following	Marks	CO
Q 1	Explain the benefits of Business Process?	4	CO1
Q2	Identify 5 Stake holders in a Business Process paradigm.	4	CO1
Q3	Identify the degrees of freedom in BPM	4	CO2
Q4	Explain Vision in the context of business process.	4	CO3
Q5	Explain the importance of process engine	4	CO2

**SECTION B**

**(4Qx10M = 40 Marks)**

	All questions are compulsory	Marks	CO
Q6	Explain in detail BPM and its benefits.	10	CO3
Q7	Innumerate the approaches of business process reengineering	10	CO2
Q8	Explain in detail the concept of Cloud BPM	10	CO4
Q9	Identify the different categories of BPM. Or Identify the different components of BPM Suite. (With examples)	10	CO4

**SECTION-C**

**(Scan and upload)**

**(2Qx 20M= 40 Marks)**

	Any 1 question is to be attempted ( Marks- [20])	Marks	CO
Q 10	Design & Explain a business process model and its overview for a procuring process of office equipments.	20	CO5
Q11	Identify the interaction between business process and data for the above scenario in question number 12. Or Design & Explain a business process model and its overview for a procuring process of Online taxi booking	20	CO5