

Name:
Enrolment No:



UNIVERSITY WITH A PURPOSE

UNIVERSITY OF PETROLEUM & ENERGY STUDIES
End Semester Examination (Online) – December,2020

Program: BA-PPA III
Subject/Course: Public Administration II
Course Code: BAPP 1006

Semester: III

Date: 14/12/2020
Max. Marks: 100
Duration: 3 Hours

IMPORTANT INSTRUCTIONS

1. The student must write his/her name and enrolment no. in the space designated above.
2. The questions have to be answered in your own workspace.
3. After attempting the questions, the student has to upload the answer sheets on Codetantra.
4. There are three sections in this question paper A, B and C.
5. Your answer should not exceed 250 words.

SECTION A (Answer all the questions)		Total 30 marks	
1.	The concept of POSDCoRB was proposed by _____ and _____ in their "Papers on Science of Administration (1937)	[5]	CO 1
2.	Predominance of ascriptive norms is a feature of which society A. Transitia. B. Industria. C. Agraria.	[5]	CO 1
3.	A Theory of Human Motivation (published in 1943) is the work of _____.	[5]	CO 1
4.	Which among the following theory assumes that employees are naturally unmotivated and dislike working, and thus encourages an authoritarian style of management. A. Theory X B. Theory Y. C. Management System Theory	[5]	CO 1
5.	_____ is called as the father of Scientific Management.	[5]	CO 1
6.	Which among the following is not an essential characteristic of ideal- type of bureaucratic organization according to Max Webber. A. Job Specialization. B. Formal Selection. C. Human Relations	[5]	CO 1

SECTION B (Answer all questions)		Total 50 marks	
7	Discuss any five elements of development administration.	[10]	CO 2
8	Explain the functions of management as proposed by Gulick and Urwick – (POSDCoRB)	[10]	CO 3
9	Examine the features and significance of Herzberg’s Two-Factor Theory of Motivation in public administration.	[10]	CO 3
10	What is scientific management theory? Examine in detail, the four principles of management by Taylor.	[10]	CO 4
11	Describe the features and significance of Max weber’s bureaucratic theory.	[10]	CO 2
SECTION C (Answer any ONE question)		Total 20 marks	
12	Examine how effective leadership was defined according to Hersey-Blanchard Situational Leadership theory. Give examples OR	[20]	CO 4
13	Evaluate the features of administrative subsystem (sala) in a prismatic society as proposed by FW Riggs. OR	[20]	CO 4
14	Analyze the features and significance of Maslow’s Theory of Hierarchy of Needs in modern administrative management.	[20]	CO 4