

**SET I**

|                      |   |
|----------------------|---|
| <b>Name:</b>         | <br><b>UPES</b><br><small>UNIVERSITY WITH A PURPOSE</small> |
| <b>Enrolment No:</b> |   |

**UNIVERSITY OF PETROLEUM AND ENERGY STUDIES**  
**End Semester Examination, May 2019**

**Course:** Management information system  
**Program:** MBA(Core)  
**Course code:** DSIT 7009  
**Instructions:** Attempt all questions.

**Semester: II**  
**Time: 03 Hours**  
**Max. Marks: 100**

**SECTION A**

|     |  | Marks                | CO         |
|-----|--|----------------------|------------|
| Q 1 | <b>Select appropriate option from the following:</b>   | <b>(20 x 1 = 20)</b> |            |
|     | <p><b>1. What does SQL stand for?</b></p> <p>A. Strong Question Language<br/>           B. Structured Question Language<br/>           C. Structured Query Language</p> <p><b>2. Which SQL statement is used to extract data from a database?</b></p> <p>A. OPEN<br/>           B. SELECT<br/>           C. EXTRACT<br/>           D. GET</p> <p><b>3. Which SQL statement is used to update data in a database?</b></p> <p>A. SAVE<br/>           B. UPDATE<br/>           C. MODIFY<br/>           D. SAVE AS</p> <p><b>4. Which SQL statement is used to delete data from a database?</b></p> <p>A. DELETE<br/>           B. REMOVE<br/>           C. COLLAPSE</p> <p><b>5. Which SQL statement is used to insert new data in a database?</b></p> <p>A. ADD NEW<br/>           B. INSERT NEW<br/>           C. INSERT INTO<br/>           D. ADD RECORD</p> |                      | <b>CO1</b> |

**6. With SQL, how do you select a column named "FirstName" from a table named "Persons"?**

- A. EXTRACT FirstName FROM Persons
- B. SELECT Persons.FirstName
- C. SELECT FirstName FROM Persons

**7. With SQL, how do you select all the columns from a table named "Persons"?**

- A. SELECT \* FROM Persons
- B. SELECT [all] FROM Persons
- C. SELECT \*.Persons
- D. SELECT Persons

**8. With SQL, how do you select all the records from a table named "Persons" where the value of the column "FirstName" is "Peter"?**

- A. SELECT [all] FROM Persons WHERE FirstName='Peter'
- B. SELECT [all] FROM Persons WHERE FirstName LIKE 'Peter'
- C. SELECT \* FROM Persons WHERE FirstName<>'Peter'
- D. SELECT \* FROM Persons WHERE FirstName='Peter'

**9. With SQL, how do you select all the records from a table named "Persons" where the value of the column "FirstName" starts with an "a"?**

- A. SELECT \* FROM Persons WHERE FirstName LIKE '%a'
- B. SELECT \* FROM Persons WHERE FirstName LIKE 'a%'
- C. SELECT \* FROM Persons WHERE FirstName='a'
- D. SELECT \* FROM Persons WHERE FirstName='%a%'

**10. The OR operator displays a record if ANY conditions listed are true. The AND operator displays a record if ALL of the conditions listed are true**

- A. False
- B. True

**11. Please, select which of the following data elements/data sets could be considered "information" (select all that apply):**

- A. 101010101011; 10111000001; 11001111000101; 101010101010
- B. Items sold in January 2016: 43
- C. 20151123; 20140912; 20121409
- D. Yearly growth: 13%
- E. Name: John; Name: Joseph; Name: Cathy; Name: Thomas;

**12. A software vendor offers you a DBMS in which all data stored in your database can be accessed through only one path. Does this suggest it is a hierarchical DBMS?**

- A. True

B. False

**13. If we had a “people” table in a database and we could store the following data: name, surname, height, weight, personal ID, age, gender. Which of these would be the best Primary Key?**

- A. Surname
- B. Name
- C. Personal ID
- D. Age

**14. If you have to choose the most flexible DBMS model, which one would you select?**

- A. Hierarchical
- B. Relational

**15. In a table of a relational DBMS, if we add data about a new subject / record (e.g. another car), we would insert a new...?**

- A. Row
- B. Column

**16. In a relational database, what is a table?**

- A. A table is a collection of records/rows of a specific type.
- B. A table is a package of software.
- C. A table is a request for information.
- D. A table is a transaction in the DBMS.

**17. In a relational database, relationships among tables are implemented through:**

- A. Foreign Keys
- B. Duplicated rows
- C. Ad-hoc records
- D. Record numbers

**18. Database Schema is:**

- A. The software behind a Database management system
- B. Data model

**19. In a relational environment, a “data structure” or “data model” would include (select all that apply):**

- A. Attributes or fields.

|                  |   |               |            |
|------------------|---|---------------|------------|
|                  | <p>B. Tables.<br/> C. Relationships among tables, through foreign keys.<br/> D. Actual data content, e.g. names or addresses.</p> <p><b>20. When we have inconsistent data,</b></p> <p>A. There are different values of data for different attributes.<br/> B. There are equal values of data for different attributes.<br/> C. There are equal values of data for same attributes.<br/> D. There are different values of data for the same attributes.</p> |               |            |
| <b>SECTION B</b> |   |               |            |
|                  | Statement of question   |               |            |
| Q2.              | What MISs are, and how do they relate to computer tools and ICTs?   | <b>5</b>      | <b>CO2</b> |
| Q3.              | What are Ready made packages MIS advantages over bespoke MIS?   | <b>5</b>      | <b>CO2</b> |
| Q4.              | Differentiate between commercial and open source software's.  | <b>5</b>      | <b>CO2</b> |
| Q5.              | How a technique called normalization can help us to resolve the issues of redundancy and inconsistency in the database.   | <b>5</b>      | <b>CO2</b> |
| Q6.              | Define business processes, sub-processes and activities, business functions and individual business transactions with the help of an example.   | <b>5</b>      | <b>CO2</b> |
| Q7.              | What are different pros and cons of traditional MIS and ERP?  | <b>5</b>      | <b>CO2</b> |
| <b>SECTION-C</b> |   |               |            |
| Q 8.             | Describe the sequence of tasks and phases a MIS development project follows.<br>Define various development methodologies.   | <b>10</b>     | <b>CO2</b> |
| Q9               | Describe data, Database, DBMS and MIS considering car garage as an example.   | <b>10</b>     | <b>CO1</b> |
| Q10.             | Describe the concept of primary key and foreign key taking car insurance company database example.  | <b>10</b>     | <b>CO2</b> |
| <b>SECTION-D</b> |   |               |            |
| Q11.             | <u>Critical Issues in Use of Technology</u>   |               |            |
|                  | a. What, in your opinion, is the most important advantage of a bank A.T.M. and why?   | <b>5X4=20</b> | <b>CO3</b> |

|  |   |  |  |
|--|---|--|--|
|  | <ul style="list-style-type: none"><li>b. What, in your opinion, is the most important disadvantage of a bank A.T.M. and why?</li><li>c. What would you do if you withdrew \$60.00 from your checking account, but the machine dispensed \$40.00 and why?</li><li>d. What special security precaution would you advise a customer to take when using an A.T.M. and why?</li><li>e. If you could change one aspect of the typical A.T.M., what would it be and why?</li></ul> |  |  |
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**SET II**

|                      |  |
|----------------------|--|
| <b>Name:</b>         |  |
| <b>Enrolment No:</b> |  |

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**Semester: II**  
**Time: 03 Hours**  
**Max. Marks: 100**

**SECTION A**

|            |  | <b>Marks</b>         | <b>CO</b>  |
|------------|--|----------------------|------------|
| <b>Q 1</b> | <b>Select appropriate option from the following:</b>   | <b>(20 x 1 = 20)</b> |            |
|            | <p><b>1. Please, select which of the following data elements/data sets could be considered “information” (select all that apply):</b></p> <ul style="list-style-type: none"> <li>a) 101010101011; 10111000001; 11001111000101; 101010101010</li> <li>b) Items sold in January 2016: 43</li> <li>c) 20151123; 20140912; 20121409</li> <li>d) Yearly growth: 13%</li> <li>e) Name: John; Name: Joseph; Name: Cathy; Name: Thomas;</li> </ul> <p><b>2. A software vendor offers you a DBMS in which all data stored in your database can be accessed through only one path. Does this suggest it is a hierarchical DBMS?</b></p> <ul style="list-style-type: none"> <li>a) True</li> <li>b) False</li> </ul> <p><b>3. If we had a “people” table in a database and we could store the following data: name, surname, height, weight, personal ID, age, gender. Which of these would be the best Primary Key?</b></p> <ul style="list-style-type: none"> <li>a) Surname</li> <li>b) Name</li> <li>c) Personal ID</li> <li>d) Age</li> </ul> <p><b>4. If you have to choose the most flexible DBMS model, which one would you select?</b></p> |                      | <b>CO1</b> |

- a) Hierarchical
- b) Relational

**5. In a table of a relational DBMS, if we add data about a new subject / record (e.g. another car), we would insert a new...?**

- a) Row
- b) Column

**6. In a relational database, what is a table?**

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- a) Attributes or fields.
- b) Tables.
- c) Relationships among tables, through foreign keys.
- d) Actual data content, e.g. names or addresses.

**10. When we have inconsistent data,**

- a) There are different values of data for different attributes.
- b) There are equal values of data for different attributes.
- c) There are equal values of data for same attributes.
- d) There are different values of data for the same attributes.

**11. What does SQL stand for?**

- a) Strong Question Language
- b) Structured Question Language

c) Structured Query Language

**12. Which SQL statement is used to extract data from a database?**

- a) OPEN
- b) SELECT
- c) EXTRACT
- d) GET

**13. Which SQL statement is used to update data in a database?**

- a) SAVE
- b) UPDATE
- c) MODIFY
- d) SAVE AS

**14. Which SQL statement is used to delete data from a database?**

- a) DELETE
- b) REMOVE
- c) COLLAPSE

**15. Which SQL statement is used to insert new data in a database?**

- a) ADD NEW
- b) INSERT NEW
- c) INSERT INTO
- d) ADD RECORD

**16. With SQL, how do you select a column named "FirstName" from a table named "Persons"?**

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- c) SELECT \* FROM Persons WHERE FirstName<>'Peter'
- d) SELECT \* FROM Persons WHERE FirstName='Peter'



|                  |  |           |            |
|------------------|--|-----------|------------|
|                  | <p><b>19. With SQL, how do you select all the records from a table named "Persons" where the value of the column "FirstName" starts with an "a"?</b></p> <p>a) SELECT * FROM Persons WHERE FirstName LIKE '%a'<br/> b) SELECT * FROM Persons WHERE FirstName LIKE 'a%'<br/> c) SELECT * FROM Persons WHERE FirstName='a'<br/> d) SELECT * FROM Persons WHERE FirstName='%a%'</p> <p><b>20. The OR operator displays a record if ANY conditions listed are true. The AND operator displays a record if ALL of the conditions listed are true</b></p> <p>a) False<br/> b) True</p> |           |            |
| <b>SECTION B</b> |  |           |            |
|                  | Statement of question  |           |            |
| Q2.              | What are the different applications of MIS?  | <b>6</b>  | <b>CO2</b> |
| Q3.              | Define business processes, sub-processes and activities, business functions and individual business transactions with the help of an example.  | <b>6</b>  | <b>CO1</b> |
| Q4.              | What are different pros and cons of traditional MIS and ERP?   | <b>6</b>  | <b>CO2</b> |
| Q5.              | Describe unique constraint with the help of example.   | <b>6</b>  | <b>CO2</b> |
| Q6.              | What are Ready made packages MIS advantages over bespoke MIS?  | <b>6</b>  | <b>CO2</b> |
| Q7.              | Differentiate between commercial and open source software's.   | <b>5</b>  | <b>CO2</b> |
| <b>SECTION-C</b> |  |           |            |
| Q8.              | Describe the concept of primary key and foreign key taking car insurance company database example.   | <b>15</b> | <b>CO3</b> |
| Q9.              | <b>Write SQL to display following output from given CUSTOMER table:</b>  | <b>10</b> | <b>CO3</b> |

| ID | NAME     | AGE | ADDRESS   | SALARY   |
|----|----------|-----|-----------|----------|
| 1  | Ramesh   | 32  | Ahmedabad | 2000.00  |
| 2  | Khilan   | 25  | Delhi     | 1500.00  |
| 3  | kaushik  | 23  | Kota      | 2000.00  |
| 4  | Chaitali | 25  | Mumbai    | 6500.00  |
| 5  | Hardik   | 27  | Bhopal    | 8500.00  |
| 6  | Komal    | 22  | MP        | 4500.00  |
| 7  | Muffy    | 24  | Indore    | 10000.00 |

- i) Display all records.
- ii) Display only Name and Salary of all records.
- iii) Display ID, Name and Salary fields where salary is greater than 2000.
- iv) Display ID, Name and Salary fields for a customer with name Komal.

Q10.

Write SQL to creates a CUSTOMERS table with following fields:  
 ID  
 NAME  
 AGE  
 ADDRESS  
 SALARY  
 PRIMARY KEY (ID)

10

CO3

Q 11.

Describe the sequence of tasks and phases a MIS development project follows.  
 Define various development methodologies.

10

CO2