Name:

Enrolment No:



UNIVERSITY OF PETROLEUM AND ENERGY STUDIES

End Semester Examination, December 2018

Course: General English CLNL 1001 Semester: I

Programme: BBA LLB CL, BA LLB CL/LL, BA LLB EL, BBA LLB BFIT, BSc. LLB (Hons.), B Com.

LLB TL

Time: 03 hrs. Max. Marks: 100

Instructions: All Questions are compulsory.

SECTION A [10]

S. No.		Marks	CO
Q 1	Answer the following questions objectively:	2	
	 A. Which of the following is the grapevine form of communication? a. Orders b. Rumors c. Requests d. Group discussions 		CO1
	 B. What must you do if you are stuck with a difficult argument? a. Continue to substantiate your point b. Do not give up the argument at any cost c. Give up and move on to a new submission 		CO1
	C. <i>Idem per idem</i> refers to: a. From the beginning b. An illustration or proof c. From day to day		CO3
	 D. Necessitas publica major est quam private means: a. Necessity gives privilege to private rights. b. Necessity knows no private or public law. c. Public necessarily is greater that private. 		CO3
Q2	Match the phrases in column A with the appropriate meanings in column B	4	CO3

	Column A		
	Column B		
	A pactum illicitum; B rationae materiae; C ratione soli; D. mea culpa; E veritas est justitiae mater; F. de facto; G. fiat justitia ruat caelum; H. de jure I. de facto		
Q3	Convert the following sentences into passive voice:		
· V	 I don't know why police has arrested Harish for outraging the modesty of Urmila under Section 354 of the Indian Penal Code. He is innocent. He shall have closed the registration for the National Youth Parliament by tomorrow. In the <i>Navtej Singh Johar & Ors. and vs. Union of India</i> case, the Supreme Court decriminalised all consensual sex among adults in private. It is dismal to see that students are wasting time ahead of the crucial End-Term. 	4	CO2
	SECTION B [20]		
Q4.	Answer any two questions		
	 List at least FOUR dos and don'ts of making submission to the Bench in a moot. What are the three kinds of questions used while interviewing a client? Give an example of each. Highlight the importance of listening during interviewing and counselling. Discuss various listening techniques that can be made use of in the process. 	12	CO3
Q5.	Fill in the blanks as per the type of conditional mentioned in the parenthesis		
	 My mother (feel) good, if I (have) breakfast then. (Third Conditional) I (meet) my friend from Gurugram, if I (relieve) early tomorrow. (First Conditional) You (be, free) from diseases, if you (have) an apple every 	8	CO2
	day. (Zero Conditional)		

	4 (have) we enough money in this birth, we (travel) all around the world. (Second Conditional)		
	SECTION-C [20]		
Q 6	Write two lines each for the following tenses on 'cow' using different verbs in each case: 1. Future Progressive Tense 2. Future Perfect Tense 3. Future Perfect Continuous Tense 4. Future Simple Tense 5. Simple Past Tense	10	CO2
Q7	Convert any 4 main ideas of following mind map into paragraphs (50-70 words each) following the inductive, deductive, Question answer and expository approach per idea (250 words): The Audachy Orthogo Control The History Orthogo Control The Audachy Ortho	10	CO2
	SECTION-D [50]		
Q8.	Read the following case carefully and answer the questions following it. As one of the first to enter the field of office automation, Sagatec Software Inc. had built a reputation for designing high quality and user-friendly database and	20	CO1

	accounting programs for business and industry. When they decided to enter the word-processing market, their engineers designed an effective, versatile, and powerful program that Sagatec felt sure would outperform any competitor.		
	To be sure that their new word-processing program was accurately documented, Sagatec asked the senior program designer to supervise writing the instruction manual. The result was a thorough accurate and precise description of every detail of the program's operation.		
	When Sagatec began marketing its new word processor, cries for help flooded in from office workers who were so confused by the massive manual that they could not even find out how to get started. The several business journals reviewed the program and judged it "too complicated" and difficult to learn." After an impressive start, sales of the new word-processing program plummeted. its reputation for producing easy to-use business software.		
	Sagatec eventually put out a new, clearly written training guide that led new users step by step through introductory exercises and told them how to find commands quickly. But the rewrite cost Sagatec \$350,000, a year's lead in the market, and its reputation for producing easy-to-use business software.		
	Q1. Discuss the process of communication in this case (who is communicating to whom, about what, how and why).		
	Q2. Identify the communication problem and the reason for the same.		
	Q3. Explain the consequences of this communication challenge.		
	Q4. Identify the possible solutions that could have prevented the problem. Also, chart out the benefits that could have been derived from preventing the problem.		
Q9.	Stray dogs have made the life of people difficult in Candy County- a suburban township. Write a petition to address this cause in accordance with the guidelines of PETA (People for the Ethical Treatment of Animals).	12	CO3
Q10.	A criminal may not be punished in retrospect. So then what is the implication /consequence of #metoo campaign that has recently gained momentum on social media. Write a report in about 180-200 words stating your opinion on the subject. Substantiate your point by using relevant attributes/sources/quotes.	18	CO4

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Time: 03 hrs. Max. Marks: 100

Instructions: All Questions are compulsory.

SECTION A [10]

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S. No.		Marks	CO
Q 1	 Which of the following is not a medium and channel-related barrier? a. Noise b. Information overload c. Proxemics d. Inappropriateness of media and/or channel Which of these is not a recognized form of communication? a. Lateral b. Vertical c. Curve d. Diagonal. Which of these is not a characteristic of grapevine? a. Double strand b. Cluster c. Gossip d. Single strand Which one of the following is a characteristic difference between group communication and mass communication? a. Mediated message b. Audience size c. Feedback received d. None of the above 	2	CO1
Q2	 Convert the following sentences into passive voice: 1. You will have withdrawn substantial money from the ATM at the gate by tomorrow. 2. This isn't a Herculean task as I had assumed it to be then. 	4	CO2

Q3	 In the Kesavananda Bharti and Ors. Vs. State of Kerala and Anr. Case, the Supreme Court ruled that there are certain inviolable principles within the framework of Constitution. The hatred simmers near the surface in Saudi Arabia and the world can stop it through its timely redressal. Substitute the phrase in parenthesis with the legal maxim in the following sentences In 1960s, African Americans were either enslaved or considered second class citizens [by right or by law] The organization issued for unreasonably terminating the sincere employee. [by my own fault] Despite manipulating the witnesses and tampering the evidences, the case was decided in favour of the ignorant. This is a clear case of [Truth is the mother of justice] 	4	CO3
	4. King Solomon is considered the most just ruler in history. His ideology was [Let right be done, though the heavens should fall]		
	SECTION B [20]		
Q 4	Write two lines each for the following tenses on 'Uurja' using different verbs in each case: 1. Future Progressive Tense 2. Future Perfect Tense 3. Future Perfect Continuous Tense 4. Simple Past Tense 5. Simple Future Tense	10	
Q5.	Answer any two questions		
	 Highlight the importance of listening during interviewing and counselling. Discuss various listening techniques that can be made use of in the process. List at least FOUR dos and don'ts of making submission to the Bench in a Moot. What are the questioning techniques used during interviewing process? Give an example of each. 	10	CO3

	CDCCTION C (20)		
	SECTION-C [20]		
Q6	Fill in the blanks as per the type of conditional mentioned in the parenthesis: 1 (have) we enough time in this world, we (relax) and retire to the hinterland. (Second Conditional) 2. I (undertake) the Tungnath trek, if it (declare) a holiday tomorrow. (First Conditional) 3. I (feel, not) hungry, if I (have) breakfast then. (Third Conditional) 4. It (be, easy) to sleep, if you (not, be) stressed. (Zero Conditional)	8	CO2
Q7.	Convert any 4 main ideas of following mind map into paragraphs (50-80 words each) following the inductive, deductive, Question answer and expository approach per idea (250 words): USE AN INTERVE FOR INCOMING PATER FOR INC		CO2

	CECTION D 1701		
	SECTION-D [50]		
Q8	In an unfortunate accident that happened on Dussehra this year, a train ran over onlookers in Amritsar. Write a report in about 180-200 words whether self-awareness or the administration is to be blamed for the death of sixty onlookers and the suicide of the driver.	18	CO4
Q9.	There have been repeated cases of accidents on the way to the university, due to over speeding. Most of these can be avoided if a check on speed limit is maintained through the deployment of traffic police every 5 Kms. This can also be done by getting the speed recording devices installed. Strict action such as imposition of heavy fine or even confiscation or cancellation of license should be taken against rash drivers. Draft a petition for the same	12	CO3
Q11.	Read the following case and answer the questions following it. Bruce, a research chemist for a major petro-chemical company, wrote a dense report about some new compounds he had synthesized in the laboratory from oil-refining by-products. The bulk of the report consisted of tables listing their chemical and physical properties, diagrams of their molecular structure, chemical formulas and computer printouts of toxicity tests. Buried at the end of the report was a casual speculation that one of the compounds might be a particularly effective insecticide. Seven years later, the same oil company launched a major research program to find more effective but environmentally safe insecticides. After six months of research, someone uncovered Bruce's report and his toxicity tests. A few hours of further testing confirmed that one of Bruce's compounds was the safe, economical insecticide they had been looking for. Bruce had since left the company, because he felt that the importance of his research was not being appreciated. Q1. Discuss the process of communication in this case (who is communicating to whom, about what, how and why). Q2. Identify the communication problem and the reason for the same. Q3. Explain the consequences of this communication challenge. Q4. Identify the possible solution that could have prevented the problem. Also, chart out the benefits that could have been derived from preventing the problem.	20	CO1