

Name:	
Enrolment No:	

UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
End Semester Examination, December 2018

Course: B.Tech.CCVT

Semester: VII

Programme: Business Process Management-I

Course Code: CSIB-481

Time: 03 hrs.

Max. Marks: 100

Instructions:

S. No.		Marks	CO
Q 1	With the help of a diagram show variant of reseller process with interacting business process.	4	CO1
Q 2	Discuss the types of stakeholders in a business process domain.	4	CO3
Q 3	Differentiate between organizational and operational business process.	4	CO2
Q 4	Give the conceptual model for business process.	4	CO3
Q 5	Differentiate between vertical and horizontal abstraction.	4	CO4
SECTION B			
Q 6	Explain the BPM life cycle with the help of a case study.	10	CO4
Q 7	Using examples bring out the importance of business process re-engineering.	10	CO2
Q 8	List the functions in detail that are executed by the services when a task is fetched for at the time of initialization of BPD.	10	CO3
Q 9	<p>“BPM activities are manifold” Explain.</p> <p style="text-align: center;">OR</p> <p>Explain the characteristics that can be used to model different types of sub-processes in a BPD.</p>	10	CO1
SECTION-C			
Q 10	<p>Design a BPM process diagram for Business to Business collaboration.</p> <p style="text-align: center;">OR</p> <p>Give an overview of Process modeling in IBM BPM. Also illustrate using a diagram the life cycle of a typical process under development.</p>	20	CO4 CO3
Q 11	Discuss on “Cloud computing association with BPM is nothing more than SaaS”.	20	CO2