This is to certify that the thesis on "Comparison of Service Quality of Select Non-Fuel Offerings of Three National Oil Companies" by Atul Razdan in Partial completion of the requirements for the award of the Degree of Doctor of Philosophy (Management) is an original work carried out by him under our joint supervision and guidance. It is certified that the work has not been submitted anywhere else for the award of any other diploma or degree of this or any other University.

External Guide

(Dr. D.C.Patra)

Internal Guide

(Dr. Parag Diwan)