



Name:

Enrolment No:

UPES

End Semester Examination, May 2025

Course: BBA LM

Program: Warehouse Management

Course Code: : LSCM2005P

Semester: IV

Time : 03 hrs.

Max. Marks: 100

Instructions:

SECTION A
10Qx2M=20Marks

S. No.		Marks	CO
Q 1	Statement of question		
1	What is the primary goal of warehouse management? a) To maximize storage space b) To ensure the timely and efficient movement of goods c) To reduce warehouse staff d) To minimize transportation costs	2	CO1
2	Which of the following is a key function of warehouse management? a) Sales forecasting b) Order picking c) Customer service d) Product development	2	CO1
3	What is the role of a warehouse management system (WMS)? a) To manage inventory levels b) To track shipment schedules c) To manage transportation logistics d) All of the above	2	CO1
4	Which of the following is an example of a warehouse storage system? a) Pallet racking b) Conveyor belt c) Loading dock d) Packaging line	2	CO1
5	What does 'FIFO' stand for in warehouse management? a) First In, First Out b) First In, Final Order c) Fast Inventory, Fast Orders d) First Order, First Out	2	CO1
6	What is cross-docking in warehouse operations? a) Storing products in one location for extended periods b) Transferring products directly from receiving to shipping without	2	CO1

	storage c) Sorting products for customer delivery d) None of the above		
7	Which of the following is a benefit of automation in warehouse management? a) Increased error rates b) Faster processing times c) Higher labor costs d) Reduced inventory turnover	2	CO1
8	What is the typical role of a warehouse supervisor? a) Managing inventory levels b) Overseeing daily operations and staff c) Designing warehouse layouts d) Developing marketing strategies	2	CO1
9	Which of the following is the main function of a distribution center? a) Storing raw materials b) Sorting and delivering products to various locations c) Manufacturing products d) Packaging items for sale	2	CO1
10	Which of the following best describes 'just-in-time' inventory? a) Stocking up large quantities of inventory b) Receiving inventory only when needed for production c) Storing goods for long periods d) Having excess stock for emergency situations	2	CO1
SECTION B 4Qx5M= 20 Marks			
Q	Statement of question		
1	What is the difference between cross-docking and traditional warehousing?	5	CO2
2	What is the role of a warehouse manager?	5	CO2
3	How does warehouse automation improve efficiency?	5	CO2
4	What are the key factors to consider when choosing a warehouse layout?	5	CO2
SECTION-C 3Qx10M=30 Marks			
Q	Statement of question		
1	Discuss the impact of poor warehouse layout on operations and how redesigning a warehouse can improve performance.	10	CO3
2	Explain the role of technology in modern warehouse management and how it impacts efficiency.	10	CO3
3	What are the challenges faced by warehouse managers in maintaining inventory accuracy, and how can they be overcome?	10	CO3
SECTION-D 2Qx15M= 30 Marks			

Q	Statement of question		
1	A company is expanding its warehouse and considering adding automation systems like conveyor belts and robotic pickers. What factors should they consider before implementing these technologies?	15	CO3
2	<p>SWOT</p> <p>XYZ Electronics, a mid-sized company that specializes in the manufacturing and distribution of consumer electronics, has been handling its warehousing operations in-house for the past five years. However, with increasing product demand, inventory management challenges, and expanding sales channels (both online and retail), the company is considering outsourcing its warehousing operations to a third-party logistics (3PL) provider. The company aims to reduce operational complexity, improve service levels, and focus on its core competencies, while leveraging the expertise of a 3PL provider.</p> <p>The 3PL provider being considered has a network of strategically located warehouses, advanced inventory management systems, and a proven track record in handling the warehousing needs of other electronics companies. They offer comprehensive services, including storage, order fulfillment, packaging, and returns management.</p> <p>Using the above case, conduct a SWOT analysis to evaluate the potential benefits and challenges of outsourcing XYZ Electronics' warehousing operations to a 3PL provider.</p>	15	CO3