


<b>Name:</b>	 <b>UPES</b> <small>UNIVERSITY OF TOMORROW</small>
<b>Enrolment No:</b>	

<b>UPES</b>	
<b>End Semester Examination, Dec 2024</b>	
<b>Course: BBA AVM</b>	<b>Semester: 3</b>
<b>Program: Aviation Marketing</b>	<b>Time : 03 hrs.</b>
<b>Course Code: TRAV2023</b>	<b>Max. Marks: 100</b>

<b>SECTION A</b>	
<b>10Qx2M=20Marks</b>	
<b>Instructions:</b>	
<b>1. There are 19 questions. All are compulsory.</b>	

S. No.		Marks	CO
Q 1	The Airline Deregulation Act came into force in year.  a. 1968 b. 1987 c. 1965 d. None of the Above	2	CO1
Q2	Flight Schedule Development depends on  a. Revenue b. Frequency c. Aircraft Maintenance d. All the Above	2	CO1
Q3	British + American + Cathy Pacific Airlines in 1999 is denoted as  a. Star Alliance b. One World c. Sky Team d. Air Alliance	2	CO2
Q4	Bidding Lines concept applied to  a. Airlines Security b. Flight Crew c. Flight Engineer d. Both b & c	2	CO1
Q5	Foundation of Brand Building for Airlines covers.  a. Classes of Cabin b. Service Concept c. Firm's Principal Trading Naming	2	CO2

	d. All of the Above		
Q6	What do you understand by Discernible effect?	2	CO1
Q7	AMADEUS Global Distribution System were developed by: a. American & United Airlines Airlines b. European Airlines c. JAL Group d. Pinnacle Airlines	2	CO1
Q8	Which is not a part of Flight Schedule Development a. Revenues, b. Unit Cost and Utilization, c. Reliability d. Trade Offs	2	CO2
Q9	Which one of the below is not a part of Airline Business Model. a. Low Landing Fare b. Refundable Tickets c. Limited Onboard Service d. Point to Point only.	2	CO1
Q10	Which one of the below is not the component of Air Freight Market Segmentation? a. Door to Door Transit time b. Emergency c. Lower Expenses d. Perishable Cargos	2	CO2
<b>SECTION B</b> <b>4Qx5M= 20 Marks</b>			
Q 11	Explain Gantt Charts, how does it facilitate in Flight Schedules.	5	CO2
Q12	Discuss Open Sky policy.	5	CO2
Q13	Differentiate between Pooling Agreement & Code Sharing among Airlines.	5	CO2
Q14	Explain “Own Brand” Strategy.	5	CO2
<b>SECTION-C</b> <b>3Qx10M=30 Marks</b>			
Q15	Illustrate the three Components over which Air Passenger Market is Segmented.	10	CO3
Q16	Derive 5 Advantages & Disadvantages each of Travel Agency Distribution System?	10	CO3

Q17	Explain in detail all 5 categories over which Airline's Ancillary Revenues depends on.	<b>10</b>	<b>CO3</b>
<b>SECTION-D</b> <b>2Qx15M= 30 Marks</b>			
Q18	Under Revenue Management in an Airline, Explain a. Overbooking b. Fare Nesting c. Seat Allocation d. Network Inventory Allocation.	<b>15</b>	<b>CO4</b>
Q19	Taking an Airline of your choice apply the PESTEL model concept and discuss its outcomes.  <p style="text-align: center;">OR</p> Explain in detail all seven Interlinked Marketing Principles to Airline Management, along with suitable examples for each principle.	<b>15</b>	<b>CO4</b>